The Rainforest Crowd Difference

rainforest

Rainforest QA is committed to providing secure, reliable crowdsourced testing to our customers. Our network of crowdsourced testers is made up of thousands of people from around the world. Every tester that joins the Rainforest network is vetted for QA experience and professional work ethic before they start executing tests for our users.
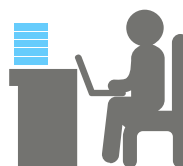
Who Are Rainforest Testers?

1.3 Years with Rainforest

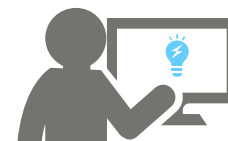The average tester has been working with Rainforest for 16 months.

95+ Countries for 24/7 Coverage

Rainforest testers regularly log on from over 95 countries.

68% of Crowd Test Regularly

68% of testers execute more than 50 Rainforest tests each week.

15,000 Weekly Training Sessions

Our tester pool completes over 15,000 QA training sessions each week.

Combining Machine Learning and Humans for Fast, Reliable Results

Rainforest has strict criteria about how much evidence is needed from testers before passing on the final result to a customer. Testers who have provided consistently high-quality results to our customers have a higher Tester Quality Rating. To ensure that Rainforest customers receive the most accurate results possible, answers from testers with higher Tester Quality Ratings are prioritized when our customers run tests in Rainforest.

Test results from individual testers are weighted according to how much each tester is trusted. Each tester's activities for a given run are validated by our machine learning algorithms to ensure that sloppy work does not slip through the cracks.

Testers only have access to your application during the test run. We use machine learning algorithms, statistics, and AI to ensure that each test run meets our standards for quality. Every tester action is monitored closely and recorded, and we take prompt action to address any suspicious or unusual activity.

Read more about our algorithm and machine learning at Rainforest here.

Where We Find Our Testers

Rainforest testers are sourced through Amazon Mechanical Turk. Before any new tester can start running tests for Rainforest customers, they must complete an initial training course. This tutorial teaches them how to use the Rainforest platform, from understanding best practices for executing tests, to learning how to deal with complex tests and edge cases. Each tester has an internal quality rating based on their history of testing work at Rainforest, distinct from their Mechanical Turk rating.

Rainforest Tester Training

Training doesn't stop after testers are onboarded. All Rainforest testers are periodically given training sessions to keep them up-to-date with our customers' testing standards and requirements. To ensure that they are executing tests consistently and correctly, testers are continually evaluated on their performance on various axes. We pay special attention to new testers and build up trust as their testing performance improves.

"One of the most significant benefits of Rainforest is the feedback we get from testers. The comments we get from testers are the most valuable pieces of data we have for improving the quality of our product."

Max Spankie, Software Engineer
ConsumerAffairs

Tester NDAs

All Rainforest testers must sign an NDA to ensure that they do not share any information that they learn about our customers' products. For customers with specific privacy needs, we offer custom NDAs, which require testers to adhere to your organization's standards for discretion before they can accept any work. Rainforest uses industry-standard HelloSign to collect e-signatures, which are required before testers receive your work.

Our Commitment to Continuous Quality

Rainforest is continually looking for ways to provide our users with a better QA testing experience. Our data science team and tester support team are dedicated to maintaining a happy, reliable and consistent pool of experienced testers to provide Rainforest users with fast, reliable regression testing. Learn more about how we manage our tester network from Rainforest CTO Russell Smith.

About Rainforest QA

Rainforest QA helps agile and continuous delivery engineering teams move faster with the industry's only AI-powered crowdtesting platform. Our platform leverages 60,000 qualified testers to deliver on-demand, comprehensive and machine learning-verified regression test results. Rainforest customers spend less time and money testing so they can ship better applications faster. For more information on Rainforest, visit https://www.rainforestqa.com.

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